



RETURN/EXCHANGE FORM

PLEASE COMPLETE THE FORM BELOW AND INCLUDE IT WITH YOUR SHIPMENT.

To be eligible for a return, your item must be **unworn, unaltered, and unwashed with the original tags still intact**. We must receive your item back within 30 days of when we originally shipped it to you. Please allow 8 days from when we receive your package to process the return. Refunds will only be issued to your original method of payment or as store credit.

You will be responsible for paying for your own shipping costs for returning your item, unless an error has been made on our part. Shipping costs are non-refundable. Please consider using a trackable shipping service or purchasing shipping insurance on your return shipment. We cannot guarantee that we will receive your returned item.

Please ship all returns directly to Hansen's Clothing, even if your item was shipped from the manufacturer.

NAME

ORDER NUMBER

☐ RETURN ☐ EXCHANGE (if you chose exchange, please list below what you would like as a replacement)

Please ship your return or exchange item to:

**HANSEN'S CLOTHING
519 GRAND AVENUE
SPENCER, IA 51301**

RETURN OF SALE ITEMS

All sale merchandise and merchandise purchased with a discount code can be returned for store credit as long as it has its original tags still intact, has been unworn and unaltered, and is being returned within 30 days of shipment.

RETURN OF UNDERWEAR

Due to their personal nature, we cannot accept returns on undergarments.

RETURN OF HEMMED PANTS

All sales are final on hemmed trousers. If you question your size, please order the trousers unhemmed; we will gladly exchange them.

RETURN OF CUSTOMIZED SHIRTS

Sorry, we cannot accept the return of any customized items that are designed specific to your needs.